

Volunteer SCENE

A MONTHLY NEWSLETTER FOR HOSPICE OF HAVASU VOLUNTEERS

Christmas fun for all

**HO HO HO...

Hoping your Holidays were Joyous!! For those of you who were unable to attend the Volunteer Christmas party, it was a blast. Santa did arrive in fine fashion; party goes each had a chance to



tell him what they wanted for Christmas. It was hard to tell who had more fun...Santa or the volunteers. But as you see, the party did go to the dogs!! Ivan and Sandy Carver brought along 2 very special volunteers, Benson and Lili (poodles who visit our patients); Santa even had special treats for our 4-legged friends. As Santa departed, he was heard to say that Hospice of Havasu volunteers are the best!!

Continuing Education for January...

In the later part of January, a Hospice of Havasu Day will be hosted at the main office on Lake Havasu Av.

This will be an open house event available to the community and will provide information on eligibility, services, and the like.

This should be considered a MANDATORY training for all volunteers as it is important that each staff person have a good understanding of our organization. Equally important is knowing how a person qualifies for services, and the benefits provided by Hospice of Havasu.

Once the date and details have been finalized, you will be notified. As usual, there will be a sign-in sheet and certificates for this Continuing Education.

SPECIAL NEEDS VOLUNTEERS....

We are still in need of a volunteer(s) to assist with the weekly Grief Group meeting held in the lobby at the main office on Wednesday mornings. The meetings are from 10 to 11 am and are open to the community. If you can help, please call Volunteer Services.

New training program

Volunteer Services is pleased to announce the implementation of an on-line Volunteer Training program. This program allows an approved applicant to begin training immediately from their home computer at their convenience, or in Volunteer Services at the main office. (Printed materials are available if needed). In turn, the individual can begin their volunteer work in a very short amount of time. This system offers the most up to date information and meets all the Medicare requirements per changes as of 2008. Hospice of Havasu is proud to be a leader as we incorporate new technology into the organization!!!

Looking ahead to 2010

We are hoping to start some new programs to better support patients/families and to utilize our volunteers' vast skills and talents. There are several ideas to consider. for example: perhaps a singing group to go to facilities, a sewing group to make adult protective items (bibs) and walker caddies, and "care callers" to phone patients daily just to check on them and visit...if anyone has any other ideas or you are interested in anything mentioned, please call volunteer Services and let's work together to enrich our community and patients.

MEETINGS SCHEDULED

1. For those volunteers on the Gift of Presence team, the next training session will be on Wednesday, January 13, 2010 from 10am-noon at the London Bridge Road Meeting room...see you there.

2. For Med Runners, a follow-up meeting is scheduled for Tuesday, January 26, 2010 at 2pm; once again meet in Volunteer Services at 1:45pm. Your input is welcomed and valuable so please attend if possible.

MEMORIAL SERVICE

A Memorial Service has been scheduled for Friday, January 15, 2010 at the London Bridge Meeting Room from 10am-11am. Our Chaplin Carol will conduct the service. This is for those volunteers who have lost patients and wish to honor them.

Paperwork reminder

It is imperative that completed Patient Contact Reports be turned in to Volunteer Services on a weekly basis. If you are not able to get the documentation to the office, please call Volunteer Services and we will assist you.

Also, each time you phone a patient/family, a Contact report should be completed. There is an area on the bottom of the Contact Report form for this information. Remember that any time spent volunteering for Hospice needs to be recorded and credit given to YOU for all that you do.

ON-CALL VOLUNTEERS NEEDED

We are in need of volunteers to be "on-call" on weekends and holidays. These volunteers would need to be available from 8am-4pm for emergencies. This could be a medication pick-up at the main office or local pharmacy and delivered to a patient, a quick errand to a store for a necessity (food or personal care item), or to sit with a patient in the event the Primary Care Giver themselves had an urgent matter to attend to. Please call Denise or Jennifer ASAP if you can help.

PICK-UP SCHEDULED

Be a pick-up artist!!! Volunteer Services is planning to conduct trash pick-up per our agreement with LHC's Adopt-A-Street program. Saturday, January 30, 2010 will be our first time out. Our designated street is on the island from the Nautical to Site Six. We will meet as a group to watch a required Safety training video and then proceed to the great outdoors!! Any and All volunteers are welcome to help. Please call Denise or Jennifer to sign up.

SAY WHAT...???

To clear up any misunderstanding, an Active volunteer must provide service hours in some capacity; attending/ completing Continuing Education only does NOT satisfy this requirement. In the next 90 days, volunteers will be contacted and scheduled for a yearly evaluation (this too is a requirement). I look forward to meeting with each and every one of you! -- Denise

Volunteer updates

Volunteers Needed at The Polidori House. Volunteers are needed for all meal shifts, to answer phones at front desk, and laundry. All volunteers must have a current TB test and to help with meals, you must have a Food Handlers card and we will make those arrangements for you. If you can help or need more information, please call Jennifer or Denise in Volunteer Services And as always, a big thank-you to the Polodori House volunteers.

JANUARY BIRTHDAYS

Olga Darling 01/05
 Barbara Hutton 01/06
 Sandra Carver 01/08
 Nancy Frank 01/09
 Pamela Meislahn 01/14
 Harry Wilson 01/24
 JoNe Brindle 01/26

New volunteers join Hospice of Havasu team



Sariena Holloway



Nancy Hafner



Liz Nelson



Susan Underwood

Lump of coal found in Volunteer Services stocking! A note attached said..."put new volunteer's name and picture in monthly newsletter". Sure enough, this item has been overlooked and needs to be corrected. Although no volunteer training classes were conducted in the later part of 2009, anyone wanting to be a Hospice of Havasu volunteer was provided individual training and brought on staff.



Adam Schober



JoAnne Malara



Linda Rohn

Not pictured:
 Karen Hoverman, Resale Store
 Carlene Smith - Resale Store
 LaVerne LaClear - Resale Store

Teen enjoys volunteering

Welcome to the first graduating Teen Volunteer since the program was reintroduced early this fall through the Career Center at LHHS. A number of high school seniors enrolled and are currently juggling their senior schedules to become volunteers. Isabel found the time, not only to complete volunteer training sessions, she completed the Mohave Food Handler's course and is actively volunteering in the kitchen at our Polidori House. She states she loves it and it is "awesome". She is a shining example of the youth in our community; Hospice of Havasu thanks you.



Isabel Soltero